

Engineered Specialties, LLC  
6111 Mill Creek Drive  
Auburndale, WI 54412  
800-954-3310 or [info@rapidairproducts.com](mailto:info@rapidairproducts.com)

### SHIPPING

When purchasing from our web store, we offer shipping rates based on the total sale. However, on select items (\*) that ship by truck freight, standard shipping rates cannot be used. Truck freight cost will be calculated by the webstore based on the details of your shipping address.

- \* Fastpipe piping products x 20 ft and low quantities of 7'6" pipe
- \* Duratec 1" x 300 ft roll
- \* Maxline 1" x 300 ft roll
- \* Maxline 2"
- \* Hose Reels R-05100
- \* Compressors and Dryers

When placing phone or email orders, the ship cost below does not apply, but we will search for the most affordable rate.

### WEB STORE ORDERS GROUND SHIP COST

|                       |          |
|-----------------------|----------|
| Up to \$28 -----      | \$9.99   |
| \$28.01-\$80.00-----  | \$11.99  |
| \$80.01-\$139.00----  | \$16.99  |
| \$139.01-\$179.00---- | \$20.99  |
| \$179.01-\$300.00---- | \$25.99  |
| \$300.01-\$400.00---- | \$35.99  |
| \$400.01-\$600.00---- | \$49.99  |
| \$600.01-\$800.00---- | \$69.99  |
| \$800.01-\$900.00---- | \$79.99  |
| \$900.01-\$1200.00--- | \$99.99  |
| \$1200.01-\$1500.00-- | \$129.99 |
| \$1500.01 and up----  | \$149.99 |

### NON US 48 STATES SHIP RATES

Orders for shipments to places other than the US lower 48 states can be placed on the webstore. After checkout, we will need to contact you with a ship rate for your order, and charge shipping separately. Please make sure your contact information is accurate so we can contact you.

### SHIPPING ADDRESS

Carriers recognize your filled-in address as the latest United States Postal Service street address. Therefore, use care in entering accurate information. Please indicate suite, floor or unit # in your address. Failure to do so may result in a \$17 per package charge to your account, as enforced to us from UPS/FedEx. LTL truck carriers have varied/significantly higher fees for incomplete/incorrect addresses.

### **SHIPPING METHOD**

UPS Ground is our standard method of shipping packages. For RUSH orders needing faster service please phone in orders at 800-954-3310 for immediate processing and rate quotes.

Email for shipping quotations and carrier/service options.

Some small items will ship US Postal Service.

### **RECEIVING YOUR SHIPMENT via UPS, Fedex or SpeeDee Delivery (small package)**

If you are not available to receive your shipment, the carrier, may or may not (driver discretion) leave your package at your address. When this occurs, a note and phone # will be left on your door informing of attempted delivery. The note will instruct you to contact UPS/Fedex for redelivery. Up to three attempts & written notifications to deliver your parcel will be made before the package is sent back to our warehouse.

Immediately inspect all packages and count all parts, comparing to the pack list. You have 5 days from receipt to notify us of any discrepancies. If your shipment arrives damaged please contact us immediately, and sign for the damage with the driver if possible. Receiving LTL truck shipments will have special instructions emailed.

### **GUARANTEED SHIPMENTS**

Ship times, regardless of carrier, are considered "estimated" and not guaranteed for a specific delivery time or day. It is sometimes possible to guarantee delivery times & exceptions include but are not limited to: weather or natural disaster related delays, oversize packages, includes products: MaxLine 300' x 1", larger hose reels, and any FastPipe piping, or delivery to airports, military bases, secured locations or incomplete/incorrect addresses. Orders that ship at guaranteed levels are subject to the tariff/terms of the carrier.

Estimated days in transit are as follows: non-holiday Monday-Fridays. The day an order ships is not counted as a transit day.

Once your order has left our facility and is delivered late or experiences loss in transit, if you need to cancel your time-sensitive order or refuse the shipment due to weather or other delay exception, the carrier will still charge for the freight & it will still be owed by you.

*\*see complete tariff or rules of specific carriers, usually posted on carriers' websites*